Complaints & Support

Privacy is a fundamental right and a base for other human rights, such as freedom of association and freedom of expression. Data privacy rights are human rights.

The Office of the Privacy Commissioner for Bermuda (PrivCom) is committed to supporting individuals and organizations with fair, ethical and transparent processing of information.

Individuals that believe that their per[illegible]formation has been mis[illegible] misplaced can get in tou[illegible] the Office of the Privacy Co[illegible]ner to register a cor[illegible] Our office will review the[illegible] and provide consultation to all parties involved.

Organizations that require advice and consulting to implement a privacy program framework or to make decisions about data privacy, protection & security can contact PrivCom for support.

Our office door, email, and phone lines are open to assist when you need us! Contact details are listed below.

Contact PrivCOm

Website

www.privacy.bm

Email

privcom@privacy.bm

Adress

Maxwell Roberts Building, 4th Floor, 1 Church Street, Hamilton, HM11, Bermuda

Telephone

1-441-543-7748

SCAN ME

LET'S TALK ABOUT YOUR PERSONAL INFORMTATION PRIVACY & PIPA

Privacy Commissioner
Bermuda | Quo Data Ferunt

DOES PIPA APPLY TO ME?

The Office of the Privacy Commissioner for Bermuda (PrivCom) is mandated to regulate the use of personal information by organizations in a manner that recognizes the need to protect the rights of individuals about their personal information and the need for organizations to use personal information for legitimate purposes.

If you live in Bermuda, conduct business operations in Bermuda, or if your organization collects, uses, and/or stores information belonging to people in Bermuda, PIPA may apply to you.

Unsure if PIPA applies to you and your organization? Unsure if PIPA can support your privacy concern? Contact PrivCom for support.

BENEFITS OF PIPA

Guidelines & Standards

Transparency & Accountability

Fair processing of information

Privacy is a human right

Minimize the risk of data breaches

PIPA and PrivCom help to protect individuals from the potential imbalance of power that could exist between entities that manage personal information belonging to those individuals.

By understanding data collected, used and stored, entities across sectors can make innovative and confident decisions to propel business interests forward.

WHAT IS PIPA?

Bermuda's Personal Information Protection Act (PIPA) received Royal Assent on 27 July 2016. Sections relating to the appointment of the Privacy Commissioner were enacted on 2 December 2016, including the creation of the Office as well as those duties and powers relevant to its operation in the period leading up to the implementation of the whole Act. The Commissioner works to facilitate the advancement of consequential amendments to other Acts in order to harmonize them with PIPA. In 2020, the Office of the Privacy Commissioner for Bermuda (PrivCom) was established as an independent public office in accordance with PIPA.

HOW IS PIPA DIFFERENT TO PATI?

The PATI Act gives the public a right to access records that public authorities have. Information related to specific individuals is covered by the Personal Information Protection Act (PIPA).