

## **Road to PIPA Week 31: Incident Response**

### **Consider the following questions:**

- What might failure to protect personal information from misuse look like in your organisation?
- What are the potential harms to individuals?
- What are the potential harms to the organisation overall?
- If there is a breach, who will lead the internal investigation?
- What is the step-by-step procedure for dealing with a breach?  
(Note: This may vary by business unit)
- Who is authorised in your organisation to make public statements?
- What immediate actions are required when there is a breach? How and when will staff be notified?
- How can you prepare individuals within the organisation to deal with a breach?
- How and when should you notify affected individuals?
- What is the best way to notify the Office of the Privacy Commissioner for Bermuda?